

OPPO MOBILE UK LIMITED
OPPO FIND X2 PRO & OPPO RENO 4 PRO
GIFT-WITH-PURCHASE PROMOTION
TERMS AND CONDITIONS

Participants agree to be bound by these terms and conditions (the “**Terms and Conditions**”). Any information or instructions published by the Promoter about the Promotion at www.EE.OppoClaim.co.uk form part of the Terms and Conditions.

The Promoter

1. The Promoter is OPPO Mobile UK, 258 Bath Road, Slough, SL1 4DX (the “**Promoter**”).

Purchase Period

2. The Purchase Period will commence at 00:01 (BST) on 1ST February 2021 and shall close at 23:59 (BST) on 30TH March 2021 (the “**Purchase Period**”).

Purchase and a valid email address are necessary.

This Promotion is subject to the standard sale Terms and Conditions of the participating retailers that cover the deposit and purchase of the Promotional Product.

Claim Period

The Claim Form found at www.OPPOPromotions.co.uk will be open for claims from 00:01 (BST) on 1ST February 2021 and shall close at 23:59 (BST) on the 13th April 2021. (‘Claim Period’)

Eligibility

3. To be eligible to participate in the Promotion you must be an individual that is a resident (aged 18 or over) in the United Kingdom, Isle of Man or Channel Islands (“**Participant**”).

4. Employees or agents of the Promoter that are involved in the operation of this Promotion or anyone professionally connected to this Promotion are not eligible to enter.

5. Network providers, retailers, distributors, resellers and any person who purchases a Promotional Product (defined below at Condition 6) for resale or otherwise not as the user of the Promotional Product, may not participate in this Promotion and are specifically excluded as a Participant.

6. This Promotion is not available in conjunction with any other OPPO offer or gift with purchase promotion.

Offer

7. Participants who purchase a new (i.e. not second hand, refurbished or ex-display) **OPPO Find X2 Pro** or **OPPO Reno4 Pro** promotional product (“**Promotional Product**”) from a Participating Retailer as defined in Table 2 below (“**Participating Retailer**”) in the UK, Isle of Man or Channel Islands (the “**Territories**”) either online, in-store or via telesales within the Pre-Order Period, and whom complete their order within the Payment Period, will be eligible to claim one Reward as shown in Table 1 below (“**Reward**”) by redemption, subject to full compliance with the Terms and Conditions.

Table 1 – Promotional Products and Corresponding Rewards

OPPO Find X2 Pro	Bang & Olufsen H4 Headphones
OPPO Reno4 Pro	Bang & Olufsen H4 Headphones

Table 2 – Participating Retailers

Amazon
Carphone Warehouse
Currys / PC World
Argos
Shop Direct Group / Very.com
AO / Mobile Phones Direct
Virgin Media
OPPO e-Store
BuyMobiles, AffordableMobiles, A1 Connect, Go Mobile & www.phones.co.uk

8. Purchases from auction websites (e.g. eBay) or from third party sellers on online retailers' websites (e.g. Amazon Marketplace) or any other retailer that is not listed above in Table 2, are specifically **excluded** from this Promotion.

9. Rewards are non-transferable or exchangeable and there is no cash alternative. In the event of unforeseen circumstances, the Promoter may substitute a Reward of equal or greater value for the Reward.

Claims

10. To claim, Participants must purchase a Promotional Product during the Purchase Period then visit www.OPPOPromotions.co.uk and complete the online claim (a "Claim") by completing the following steps:

- uploading an itemised copy of their sales receipt as proof of purchase
- enter the date of purchase
- enter their personal details (name, address, mobile number, email address)
- enter the IMEI number of the new phone

11. Maximum one (1) Claim per individual. Any subsequent Claims made, regardless of whether a Participant has purchased Promotional Product, will not be valid. Rewards are available on a first come first serve basis as detailed above.

12. Participants will be sent an email to the email address used when making their Claim, immediately after submitting their Claim to confirm that their Claim has been received by the Promoter. If an email acknowledgement has not been received, it is the Participant's responsibility to contact the Promoter's customer service team using the email address provided on the home page within seven (7) days of a Claim being submitted. In the event that a Participant does not inform the Promoter within this time frame, the Promoter will reserve the right to not reissue the reward or limit its value at their sole discretion.

14. Claim Validation will take up to 28 days.

Once the claim has been validated and the Retailer has confirmed that the Promotional Product has not been returned, an email will be sent to the Participant advising that the Claim has been approved and the Reward will be dispatched within 28 days. ('Claim Validation.')

15. If a Claim is deemed to have been submitted incorrectly, the Participant will be notified via email and offered the Opportunity to provide the required information within seven (7) days of submission. If no response is received within seven (7) days

of the email, then the Claim shall be marked as invalid and the Participant will no longer be eligible to receive the Reward.

16. Claims that are incomplete, illegible, or damaged together with Claims which do not satisfy the requirements of these Terms and Conditions will be deemed invalid.

17. The Reward will be delivered within forty-five (45) days of the Claim being validated and will only be sent to a valid address in the UK, Isle of Man or Channel Islands postal address that is provided during the Claim.

18. The Promoter reserves the right at its absolute discretion to disqualify Claims which it considers do not comply with these Terms and Conditions.

19. The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid Claims including, without limitation, to require further verification as to proof of purchase, as well as the identity, age and other relevant details of a Participant. The Promoter may refuse to award a Reward in the event of any Participant's fraud, dishonesty, breach, or non-entitlement under these Terms & Conditions or seek recovery of its value if the Reward has been awarded.

20. This Promotion may not be combined with any other promotion offered by the Promoter.

Privacy and Data Protection

21. The Promoter's use of any personal information submitted by the Participant shall be limited to communications about the Promotion and for managing the redemption process. The Participant hereby consents to its personal information being used for this purpose and confirms that it agrees with the Promoter's privacy policy available at: www.OPPO.com/en/privacy/.

22. Participants' data shall they be passed to any third party other than for the purposes of administering this promotion.

General

23. The Promoter shall not be liable for any interruption to the Promotion whether due to force majeure or other factors beyond the Promoter's control. Should an act, omission, event or circumstance occur which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these Terms

& Conditions the Promoter will not be liable for any failure to perform or delay in performing its obligations.

24. In the event that the Promotion is not capable of running as planned for reasons including but not limited to tampering, unauthorised intervention, fraud, dishonesty, technical failures, or any other causes beyond the control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of this Promotion, the Promoter reserves the right to disqualify any individual who tampers with the entry process or does not comply with these Terms & Conditions and to cancel, modify or suspend the Promotion or invalidate any affected entries.

25. The Promoter will not be responsible or liable for: (a) any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control; (b) any late, lost, misrouted, or damaged transmissions or Claims; (c) any computer or communications related malfunctions or failures; (d) any disruptions, losses or damages caused by events beyond the control of the Promoter; or (e) any printing or typographical errors in any materials associated with the Promotion.

26. Participants will be solely responsible for any and all applicable taxes and any other relevant costs or expenses which are not stated in the Terms and Conditions as being included.

27. The Promoter together with any associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Promotion or accepting or using a Reward except for any liability which cannot be excluded by law. Nothing will exclude the Promotor's liability for death or personal injury as a result of its negligence.

28. If any provisions of these Terms & Conditions are judged to be invalid, illegal or unenforceable, this will not affect or impact the continuation in full force and effect the remainder of the provisions.

29. These Terms & Conditions are governed by English law and their interpretation and application will be subject to the exclusive jurisdiction of the courts of England and Wales.